ASCENTIAL Unlock the future

# PRODUCTS DEEP DIVE

19-20 June 2019

CANNES

557H INTERNATIONAL FESTIVAL WWW.CANNESLIONS.COM



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#### **2019 KEY PRIORITIES**



# FOCUS ON EXECUTION

Extend our market leadership across our digital information brands

Establish Ascential strategic client programme



# FULLY INTEGRATE EDGE

Drive high cross sell growth

Complete the integration of the teams, business systems and products into a single platform for our customers



#### MARKETING SEGMENT BACK TO GROWTH

Return Cannes Lions and MediaLink back to growth



# ONE ASCENTIAL OPERATING MODEL

Finalise our operating model rollout in Marketing, Finance and Product Development

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## **LEVERS FOR GROWTH**

Product Design

NEW PRODUCTS

WG-SN
Beauty







Marketing









Sales







NEW SEOGRAPHIES

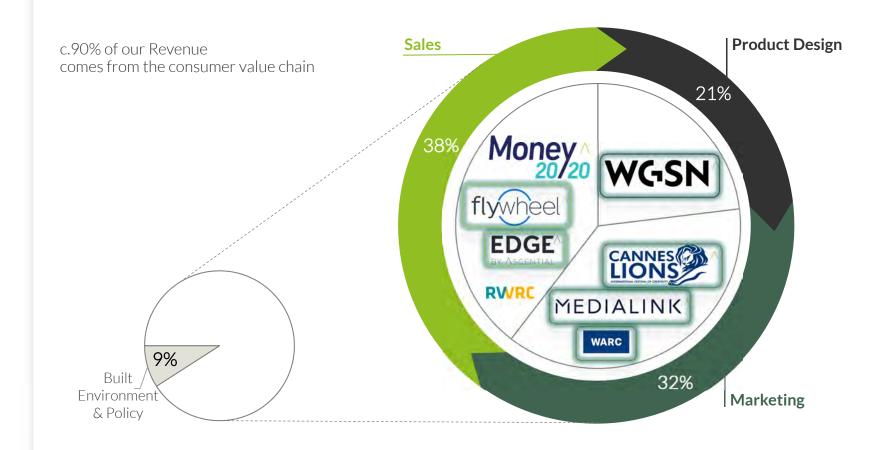


CROSS-SELL



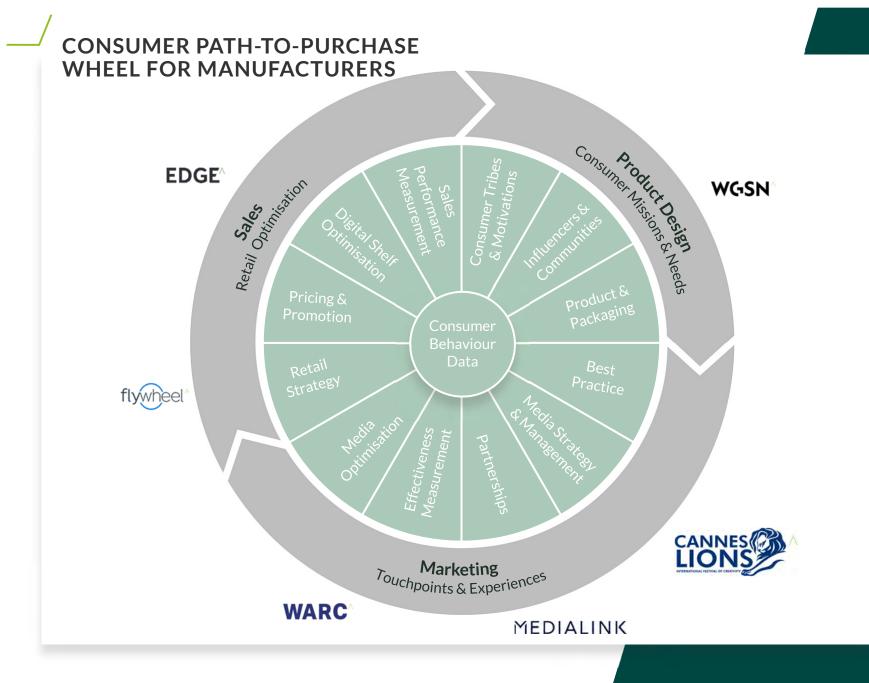
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# SERVING THE NEEDS OF CUSTOMERS IN **PRODUCT DESIGN**, **MARKETING** AND **SALES**



Proforma for WARC, BrandView and Flywheel

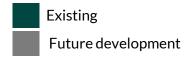
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#### **OUR VISION**

#### THE ASCENTIAL CONSUMER PRODUCT PLATFORM



## EDGE DIGITAL ANALYTICS PLATFORM

Retail Insight
Digital Shelf
Price & Promo
Semantic analysis
Market Share
On-site marketing

#### IN-HOUSE TRADING PLATFORM

Online marketplace management platform empowering customers to translate ecommerce KPI insights into commercial actions, leveraging Flywheel and Edge infrastructure

#### FLYWHEEL

Premium Service

#### **FLYWHEEL**

Full Service

#### **FLYWHEEL**

Media Service

#### **CROSS-CHANNEL OPTIMISATION PLATFORM**

Platform to allow planning, path-to-purchase measurement and optimisation of marketing and advertising campaigns.

Focused on in-flight digital optimisation but incorporating a wider cross-channel view

# SINGLE COMMERCE VIEW AND FIRST PARTY DATA VIRTUAL SHARING

Integrated commerce view integrating all commerce data sources

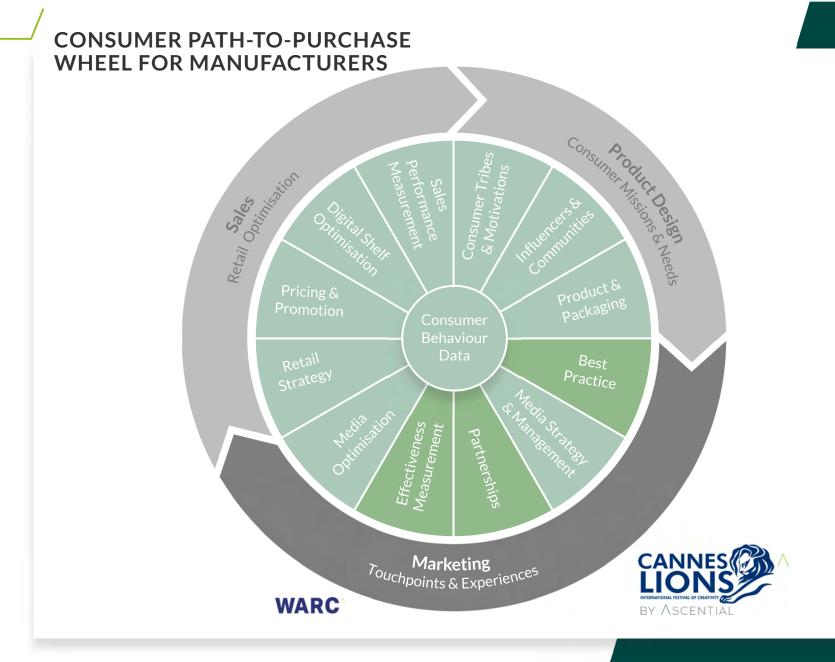
#### PRODUCT DESIGN AND CONSUMER TRENDS

Integrated platform covering 2 year product trends and consumer insight

Analytics and predictive platforms

Self managed

Managed services



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## **REVENUE GROWTH DRIVERS**









INTRODUCING

# EDGE^ BY ASCENTIAL

Michael Lisowski, President, Edge

88 B W



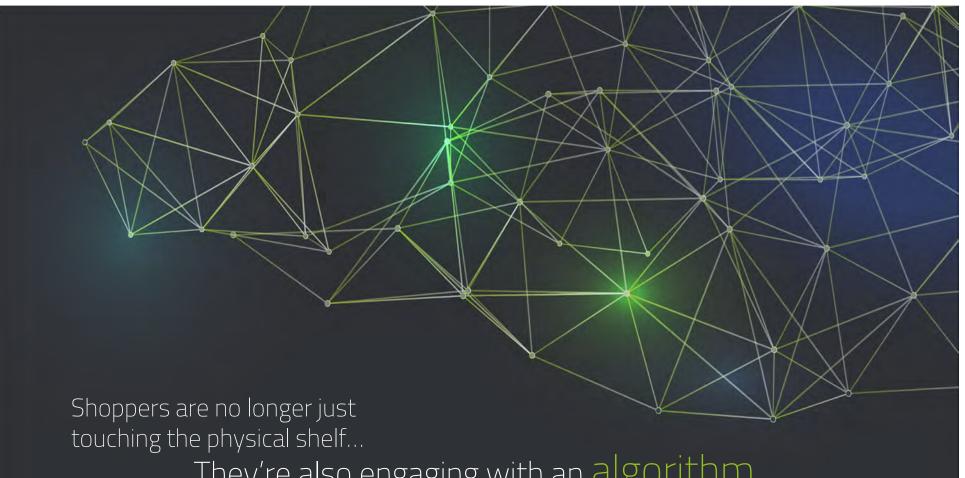
Products Deep Dive

AGENDA ^

- 1. Positioning & Growth Opportunity
- 2. Integration Journey and Progress to Date

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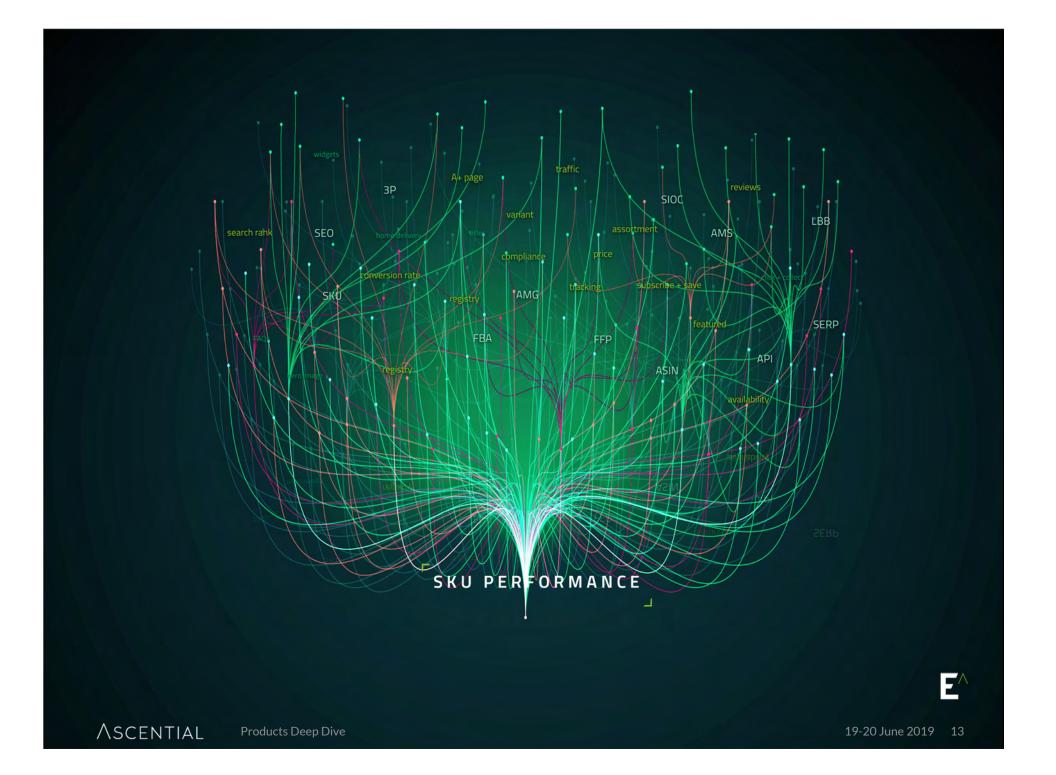
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They're also engaging with an algorithm on an infinite digital shelf









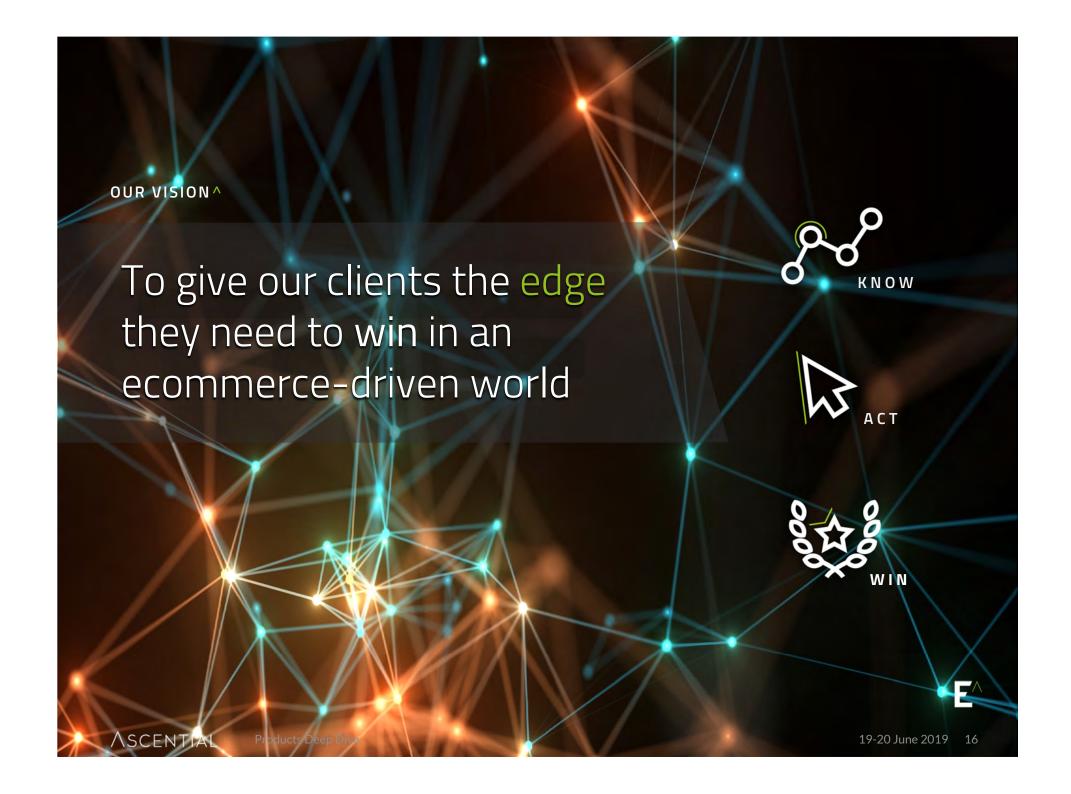
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Products Deep Dive

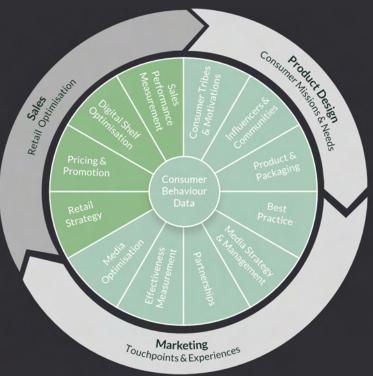
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Our best-in-class suite of products enables you to drive sales, grow market share and protect your brand presence



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#### SUSBCRIPTION & ADVISORY PROPOSITION OVERVIEW ^

#### STRATEGY



#### **EXECUTION**



#### SALES + SHARE







Generate strategic, channel and organisations plans

- Develop channel strategies
- Identify whitespace transformation plans

Optimise your merchandising to drive sales

- Optimise your products for availability, traffic and conversion
- Optimise promotions (brands and retailers) and price (retailer)

Measure the result in your market share (Amazon ťoday)

- Measure the impact of strategy & execution
- Drive sales & share

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DEPTH + BREADTH ^

Global capability and coverage to meet your needs around the world













Ε^

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#### TRUSTED BY 600+ BRANDS + RETAILERS^















ĽORÉAL







Coca:Cola

Unilever

SAMSUNG

Nestle

**Panasonic** 

P&G

Kelloggis

Kraft Heinz

amazon

Walmart >

DISNEP



Henkel

**PHILIPS** 

Campbells.

**E**^

**ASCENTIAL** 

Products Deep Dive

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#### **CUSTOMER CASE STUDY ^**

We are helping a global cosmetics company deliver several billion in ecommerce sales and growth >30%

Know. Act. Win.

# Digital Shelf Market Share Price & Promo Retail Insight Advisory Coverage Local Regional Global

#### Market Coverage – 34 markets

- North & South America
- Europe
- Asia

#### **Additional Services**

- Global and local AM & Insights teams
- Executive sponsorship
- Hackathons and digital share groups

#### Customisation

- Customised dashboards
- API to digital cockpit
- Global, regional and local views
- Custom hierarchies & catalogues
- Technical support

**E**^

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#### **CUSTOMER CASE STUDY ^**

We are helping a global health & wellness company grow their global ecommerce sales to >\$400m by 2021 Know. Act. Win.

#### **Edge Services**









#### Coverage

Regional

#### Market Coverage – 18 markets

- North & South America
- Europe
- Asia

#### **Additional Services**

- Global and local AM & Insights teams
- **Executive sponsorship**
- Multiple advisory projects

#### Customisation

- Customised dashboards
- API
- Global, regional and local views
- Custom hierarchies & catalogues
- Technical support

**E**^

**ASCENTIAL** 

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#### OPTIMISING THE DIGITAL SHELF IS CRITICAL TO SALES^

Availability



Traffic



Conversion



Sales & Share

#### A Confectionery Case Study



## Availability

22% sales loss per week for every day that a SKU is Out of Stock



#### **Content Accuracy**

31% uplift in sales for each week SKU is content compliant



#### **Promotions**

6% sales increase per week per day of promo offer



65% sales increase moving from 20th to 10th position



#### Reviews

5% sales increase per 10 additional reviews 9% sales increase per +0.5 star rating



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#### BREAKDOWN OF EDGE OPPORTUNITY ^

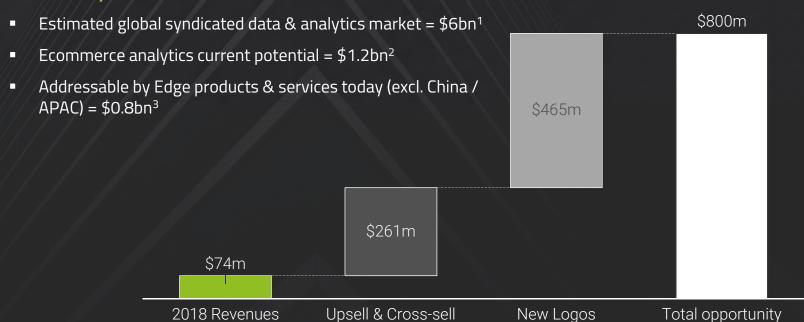


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#### REVENUE OPPORTUNITY AND MARKET SIZING ^

#### Commentary



<sup>1.</sup> Source: e-marketer, company financials, PwC analysis; Ascential analysis; 2. Assumes ecommerce analytics spend should be proportionate to ecommerce as percent of chain retail sales (i.e. 20% of market); 3. Bottom up number of addressable companies times assumed revenue per customer



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AGENDA ^

- 1. Positioning & Growth Opportunity
- 2. Integration Journey and Progress to Date

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Products Deep Dive

STRATEGIC JOURNEY ^

1. 'Assemble' Leading Businesses & Propositions 2. Create Advantaged **Growth Platform** 

3. Extend the Platform

1. Create a Go to Market Machine

2. Deliver Product Leadership & Innovation

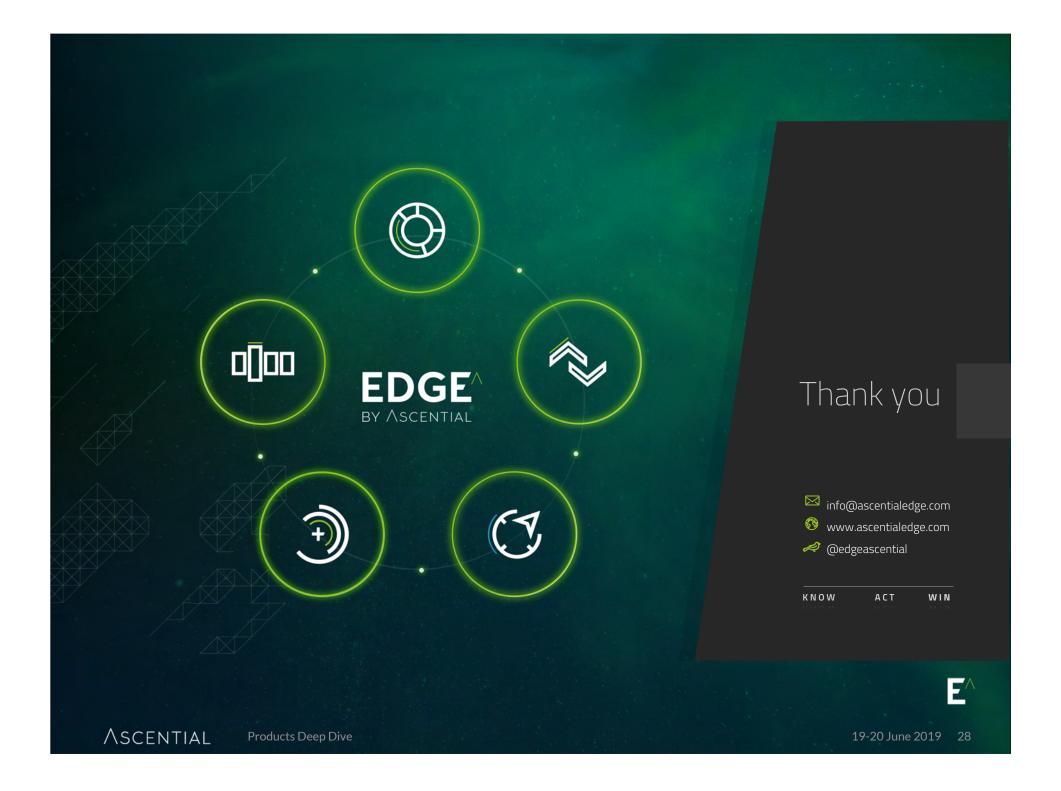
3. Create the Tech & Ops Platform

4. Build a High Performance Organisation

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#### **DEDICATION**

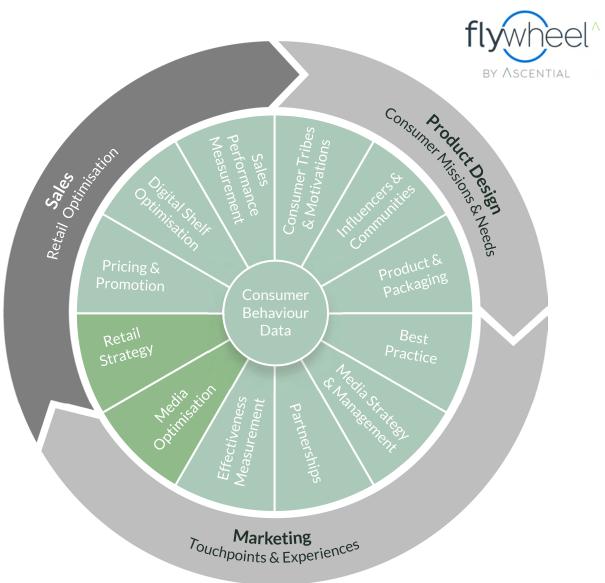
We've spent years solely focused on deconstructing the Amazon machine.

#### **EXPERIENCE**

We've helped hundreds of brands.

#### **TECHNOLOGY**

We've invested heavily in technology and analytics that allows our team to manage massive amounts of data at scale.







CRaP; Cannot Realise a Profit, PDP; Product Detail Page





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#### BY THE NUMBERS

\$10.1 Billion 2018

36% YOY

Estimated 14% 2023 Digital ad totals

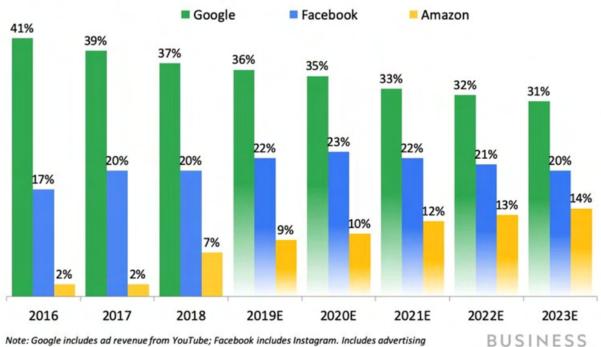
Potential to tap \$70 billion TV ad market with OTT streaming video on FIRE and other assets

OTT-Over the Top (delivered over internet)



#### Amazon Share Of US Digital Advertising Vs. Duopoly

Percent of the US digital ad market, by platform



Note: Google includes ad revenue from YouTube; Facebook includes Instagram. Includes advertising that appears on desktop, mobile, and other internet-connected devices, across all ad formats; after paying traffic acquisition costs (TAC) to partner sites.

Source: eMarketer, Business Insider Intelligence, 2019

Business Insider Intelligence

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INTELLIGENCE

## **LEVERS FOR GROWTH**











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#### **NEW MARKETPLACES**



#### THE WALL STREET JOURNAL.

Home World U.S. Politics Economy Business Tech Markets Opinion Life & Arts Real Estate

BUSINESS | MEDIA & MARKETING

#### Walmart Joins Amazon in Chase for Ad Dollars

Retail giant wants to sell more digital and store ads based on its shopper data



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# **DEVELOPMENTS SINCE ACQUISITION**NOVEMBER 2018



Significant investment and growth of tech team
Development of European team & office
Launched in Japan & Australia
Launching Walmart Search Services
Ascential Brand Collaboration
Debut at Cannes Lions targeting brand CMOs





# THANK YOU









# AN INTRODUCTION



**Carla Buzasi** Managing Director

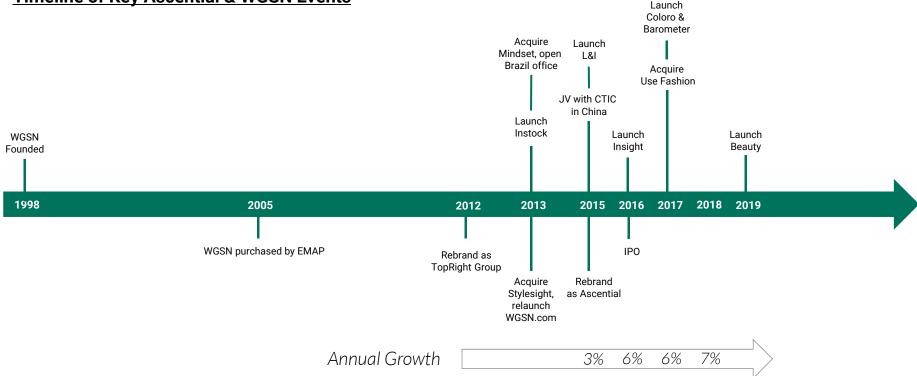


**Bernard Johnson** SVP, Global Revenues



# Our strategy of improved global reach, adding categories and extending our offering is delivering growth







# **OUR MISSION**

We enable brands and businesses across the globe to create the right products at the right time to the benefit of the consumer, their bottom line and the planet

# How we do it

We do this by tracking macro trends, translating these into consumer profiles and then predicting consumer demand, ensuring brands understand what products to create and when across the four key pillars of product design: colour, materials, formulation and packaging



## Why are we at Cannes Lions...?

Deliver consumer trends/insights to the Cannes Lions audience

Report on marketing trends for the WGSN audience

Meet with prospects and clients









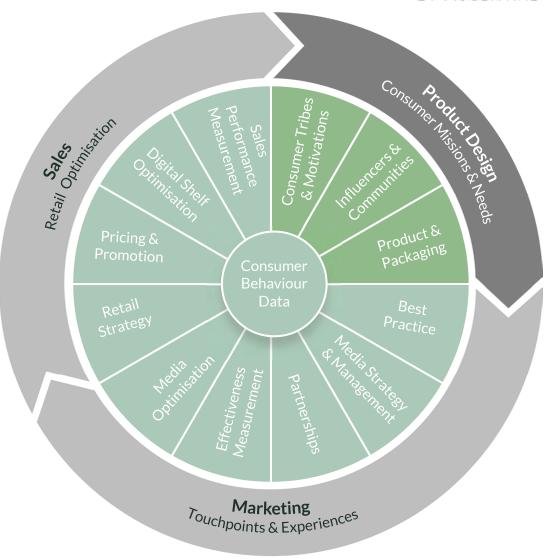
# How WGSN fits

# into the Ascential customer journey?

Our key strengths lie in delivering deep consumer insights and how to create the products to feed consumer demand.

We are the jumping off point for the consumer product lifecycle.

The rules of product design are broadly in line across industries giving us the opportunity to expand out of our fashion heritage and into new markets.





## The major themes of market change

#### Retail landscape



- Crisis hitting traditional retail
- Economic pressure to:
  - Reinvent bricks & mortar in the face of record store closures
  - Concurrently run multiple channels
- Ecommerce to reach 30-45% by 2022
- New dominant retail geos China overtaking US in many markets, including apparel
- New players, new winners in marketplaces and social commerce

#### Digital consumer



- Consumer expectation around speed and convenience
- Consumers will become hyperconnected with uptake of 5G
- Voice becoming mainstream
- Wechat replacing email in China

#### Sustainability

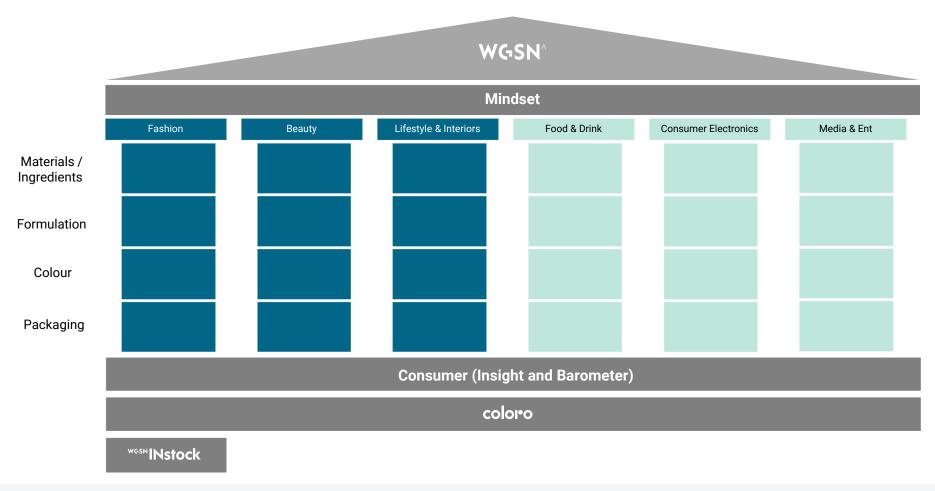


- Consumer demand for transparency around ethics and sustainability
- Shift towards sustainable sourcing and design with end-of-life in mind
- Businesses facing pressures around regulation, employee attraction & retention and need to reinvent business models
- Longer-term exposure as consumption declines and consumers 're-set' expectations



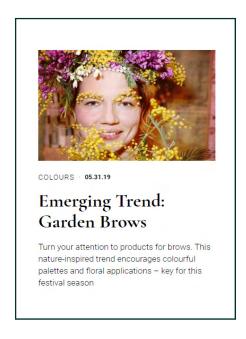
# Launch new categories

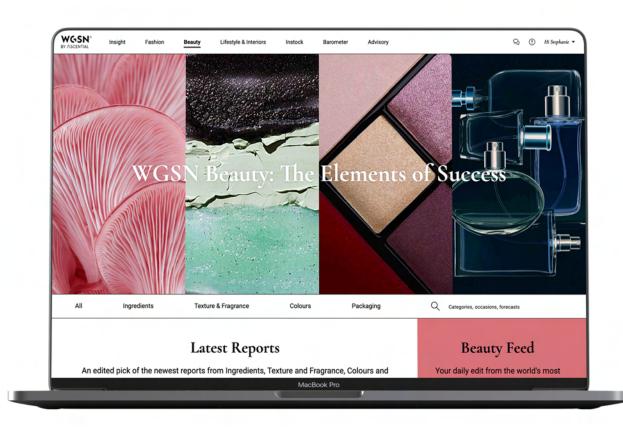
# Our vision is to roll out new industry verticals with WGSN Insight as the common foundation





# **WGSN** Beauty







# Expanding addressable market

We have bought a low-cost trend product in Brazil and will roll this out to other geos

There is a potential prize of more than 15k companies to be addressed in Brazil.

Results so far are positive: YTD'19 projected growth Vs 17:

- NB + 108%
- RW +34%
- Value RR% from 67% to 78%



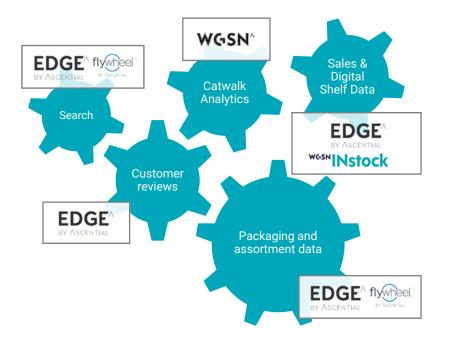
Key differences	WGSN Fashion	Use Fashion
Size	Medium to large	Micro to small
Annual billings	> BRL 5 million	< BRL 5 million
Commercial strategy	Brand oriented	Product oriented
Target	Defined	Diverse
Product launch	By collections	Random
Research travelling	International	National
Anticipation	2 and a half years	Up to 1 year
Customer support	Content specialist online and in person	Product support online
Data analysis	Yes	No
CADs and prints & graphics	Yes	No



### **Data**

# WGSN is uniquely advantaged to create unique insight and solutions for our customers using Ascential data

#### Data Community → Ascential Data Centre of Excellence



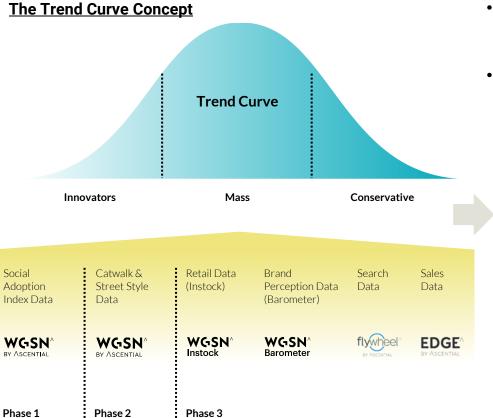
#### Leveraging analysis of these sources we can:

- 1) Add Value to our Subscription Business
  - e.g. statistics on key items embedded in reports such as the Buyers' Briefing
  - Buyers need validation on purchasing decisions
  - Reinforces credibility
  - Marketing funnel into Advisory
- 2) Drive Consulting
  - e.g. Custom Mindset Project for global sportswear brand on the customer journey - used Instock combined with the brand's own data to understand where shoppers drop off on the path to purchase
  - Ensure we are not leaving money on the table vs syndicated research via Nielsen, Kantar, etc
- 3) Build New Products
  - See next section for more detail



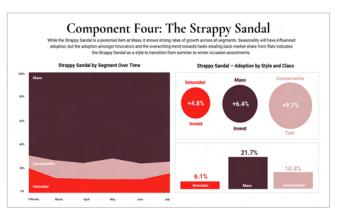
## The trend curve, data & tools

# The trend curve could uniquely combine various data sets to serve a key client need



- Initial proof of concept and first versions will be fashion-focused given the strength of our existing data sets, customer base, and industry fit for this methodology
- However we plan to replicate for beauty etc. in subsequent iterations and there is potential to apply the same approach for macro consumer demographic trends (eg for Insight)

**Example output from proof of concept** 





## Product design for ecommerce

# There is an opportunity to develop new propositions specifically for ecommerce design

#### **Example Customer Questions - Product Design for Ecommerce**

What's the optimal pack size?

How can I optimize weight, size and shape for delivery?

How are 3<sup>rd</sup> party sellers repackaging my products?

How can I optimize packaging for online?

What role does design play on the digital shelf?

How can I utilize new online models eg subscription?

#### **Example Propositions**

**Search back / reviews** – using search data and product reviews to identify gaps that consumers have identified or are searching for

**3rd Party Sellers** – monitoring sales across channels to advise product creators are reformatting / re-packaging their products

**Product design consulting** – build on the type of recommendations that Flywheel provide as part of their full-service offering



# **Executive summary**

In line with the broader unified Ascential strategy and market trends, we are taking a two-fold approach for the Product Design segment: extending into new markets and building out data analytics and tools.

## We will continue with our global expansion, focusing on China and India and rolling-out Use Fashion

- This will focus the growth of our core product in the leading global markets of the future.
- Our low-cost product captures the opportunity at the lower end as the market polarises.

## Following the successful launch of Beauty, we will continue with our category build out, with Food & Beverage up next

 This harnesses the strength of the wider Ascential portfolio in FMCG and leverages the wealth of data available in the category.

#### We will continue to build our data and analytics capabilities...

- Starting with the Trend Curve which will combine data sources unique to Ascential and answer a key client need.
- More broadly, we are investigating additional propositions focused on designing for ecommerce.

#### ...and tools to reinforce and build-out the core

- We will continuing to grow Coloro, building on the success of this tool for our customers.
- We are investigating opportunities in consumer insight validation.

# Trend Predictions 2020



# Aronia Berries





# Scandinese Design







WGSN'



# THANK YOU

Carla Buzasi carla@wgsn.com

Bernard Johnson bernard.johnson@ascential.com

JUNE 2019

# **MEDIALINK - UPDATE**



NEW YORK

LONDO

CHICAGO

LOS ANGELE

SAN FRANCISCO



MEDIALINK CAPABILITIES

# CAPABILITIES OVERVIEW





MEDIALINK CAPABILITIES

# CAPABILITIES OVERVIEW

#### Marketplace Development

Enhancing product, visibility, connections and differentiation

- Business Acceleration
- Industry Marketing
- Event Strategy
- Sales Training

#### n Investor Strategies

Informing investment & acquisition plans

• Future-State Strategy Development

Formulation of Data/Tech Solutions

- Prospect Identification & Evaluation
- Exposure Analysis and Strategy
- Operational and Commercial M&A Due Diligence
- Sell-Side Advice

#### **Brand Transformation**

Sharpening brands for an evolved marketplace

- Brand Strategy & Execution
- Curated Journeys
- Partnership Curation & Ways of Working

#### Agency Optimization

Aligning the brand client-agency ecosystem to maximize performance

- In-House Agency Design
- Global Agency Orchestration
- Agency Pitch Management
- Agency "Therapy"

#### Talent and Organization

Technology Application

• Technology Assessment

technology solutions

& Stack Design

Implementing next gen data and

Building and revitalizing teams for change

- Organizational Design
- Capability Assessment & Training
- Executive Search
- Talent Advisory



TALENT MANAGEMENT, DEVELOPMENT AND EMPOWERMENT

#### PRACTICE BUILDING THROUGH WORLD-CLASS TALENT HIRES ALIGNED WITH MARKET NEEDS

**EXECUTIVE SEARCH** 



Shortell joined MediaLink from RSR Partners, a boutique search firm where she led the Marketing Services Practice. Shortell's career spans 25 years in executive search. Prior to her role at RSR Partners, she spent more than a decade at WPP as senior vice president, executive recruiting and talent management. Her earlier recruiting experience comprises both search firm and client-side roles. At Heidrick & Struggles, Shortell executed searches for clients ranging from entrepreneurial start-ups to multi-national corporations, was a training and development faculty member and initiated a firm-wide process for enhancing diversity efforts.

CORPORATE TRANSFORMATION



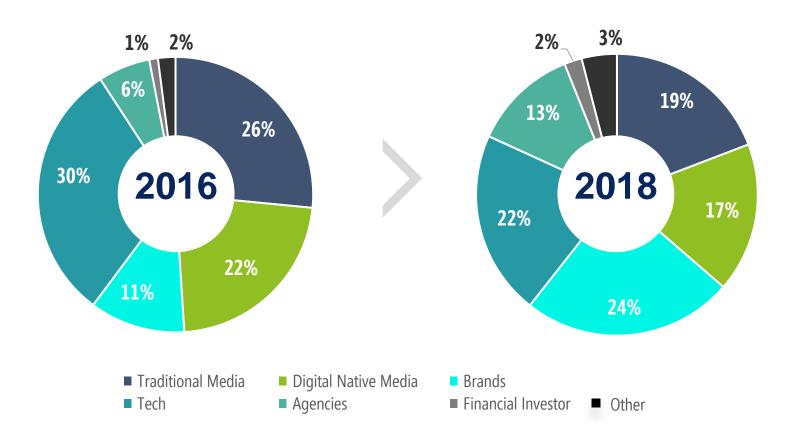
As a senior member of MediaLink's leadership team, Vollmer advises clients in media, entertainment, sports, and marketing services on corporate strategy and business transformation, new revenue models and growth acceleration, and business development including partnerships and acquisitions. Vollmer has more than two decades of consulting and advisory experience. He joins MediaLink from Strategy&, PwC's strategy consulting business that was formed in 2014 after PwC acquired Booz & Co., where Vollmer was a partner and the leader of its global entertainment and media practice.

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SHIFTING REVENUE ALONGSIDE MARKET REALITIES

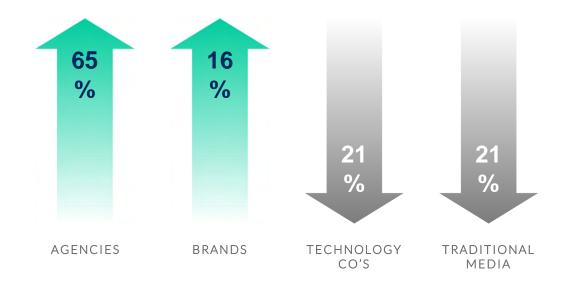
#### **CHANGES IN REVENUE BY CLIENT TYPE**





SHIFTING REVENUE ALONGSIDE MARKET REALITIES

## CHANGES IN YOY REVENUE BY CLIENT TYPE<sup>1</sup>



1. 2018 vs 2017



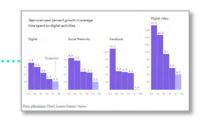
SHIFTING REVENUE ALONGSIDE MARKET REALITIES

#### MARKET REALITIES ARE CHANGING OUR CUSTOMER BASE

Larger spenders & vendors than ever before - consolidation at an all-time high



A negative growth rate in digital media (outside of the triopoly)



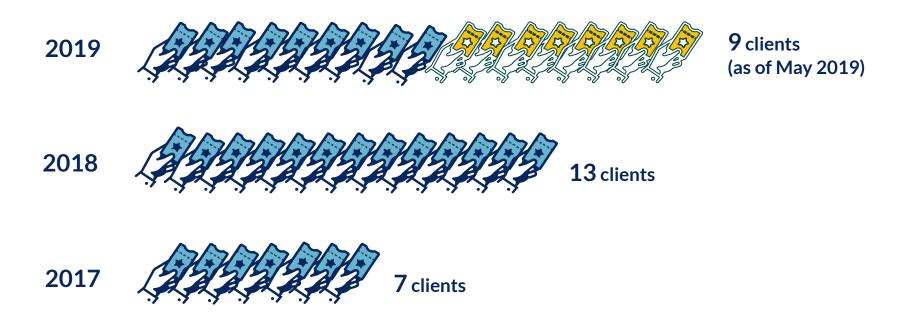
Software/mobile are eating the world





HIGH VALUE CLIENTS

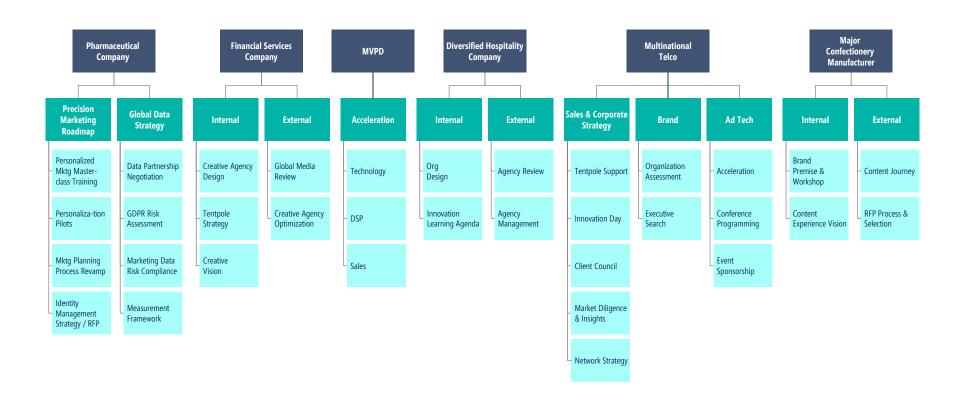
#### **SUSTAINING \$800K+ CLIENTS AND GROWING INTO NEW ONES**





**CLEAR PRODUCTS AND SERVICES** 

#### FORGING DEEPER PARTNERSHIPS WITH EXISTING CLIENTS





WHERE WE'VE SEEN & EXPECT TO SEE GROWTH

# MULTIPLE LEVERS FOR GROWTH ACCELERATED BY ASCENTIAL

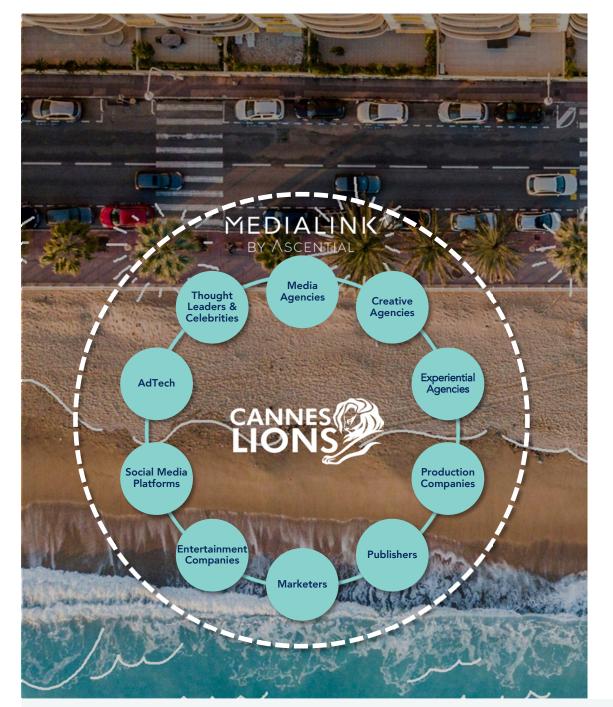








PRACTICE EXPANSION





MEDIALINK AT CANNES

#### WE DRIVE ATTENTION

MediaLink's influence in Cannes is unparalleled. Across the week, MediaLink will host over 2,000 senior industry executives in their space along with over 80 partners. There is no shortage of reasons to come, whether it be the nightly parties, daily top level programming sessions, meetings with innovative and influential marketing executives, or just to escape the heat. Senior attendees know that MediaLink beach will be a must stop in their weekly plans

#### THE VENUE

For the first time, MediaLink's venue space is a standalone activation on the Cannes Lions beach. With a larger footprint and a central location that neighbors both Palais', MediaLink's Beach will be a focal point of Cannes.

#### **OUR EXPERIENCE**

MediaLink has navigated this chaos for years. As a strategic partner in maneuvering this chaotic landscape, we customize game plans for partners that utilizes MediaLink's collective efficiencies at the industry's most important conference.



# THANK YOU